

COASTAL HAUS

Terms & Conditions

Who We Are

Coastal Haus is a creative content agency offering photography, videography, drone work, UGC, and digital media services tailored to the travel, hospitality, lifestyle, and brand industries. By using our website and engaging with our services, you agree to the following terms.

Use of Website

Visitors must be 18 years or older to use this website or enter into contracts with Coastal Haus. All content on this website is owned by Coastal Haus and cannot be copied, reused, or distributed without prior written permission.

Booking & Payments

All project bookings require confirmation via email and may include a signed contract and deposit, depending on the scope of work. Final payment terms and timelines are agreed upon before project commencement.

Cancellation & Rescheduling

We understand that plans can change. Any cancellations must be submitted at least 72 hours in advance. Reschedules due to weather or travel delays are allowed on a case-by-case basis.

Deliverables

Turnaround time for edited content will be agreed upon in advance. All final assets are delivered digitally unless otherwise arranged.

Usage Rights

Coastal Haus grants usage rights for the specific platforms outlined in your agreement (i.e., social media, website, print). Additional usage or licensing (including paid ads, print campaigns, or resale) may incur an additional fee.

Intellectual Property

All photos, videos, and content created by Coastal Haus remain our intellectual property unless explicitly transferred in writing. You are granted a non-exclusive, non-transferable license to use the content per the agreement.

Changes to Offerings

We reserve the right to modify or discontinue services, pricing, or website offerings at any time, with or without notice.

Limitation of Liability

Coastal Haus is not liable for damages arising from the use or inability to use our services or website. We are committed to excellence and will work with clients to resolve any concerns in good faith.



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